Who We Are

Established in 1978, Eddie’s Hang-Up Display is recognized Canada-wide for its broad selection of store fixtures, merchandise displays and retail supplies. We are direct importers from countries around the world including Taiwan, China, Korea, Thailand, Italy, Turkey, France and the United States. Our facilities in Vancouver, Toronto and Edmonton offer retailers an unparalleled selection of over 3500 different display and supply items.

We are committed to presenting Eddie’s Hang-Up Display Ltd. to our customers and to our suppliers in a sincere, straightforward, and most of all, highly ethical manner. We realize that we are successful only because we have earned your support and we will continue to always strive to be deserving of it. We are Canada’s choice for retail store fixtures, supplies & displays.

Our Customers

Every customer is important to us no matter how big or how small. Our customers include national chain stores in both Canada and the United States, department stores, grocery stores and every type of independent store. We supply hotels, the movie industry, rental companies, the printing industry and government agencies.

Our Products

Our product line has grown to include over 3500 different stocked products including packaging, hangers, mannequins, display forms, acrylics, pricing supplies, tags, tagging supplies, slatwall and gridwall supplies, security products, literature holders, easels, signs, sign holders, clothing racks and much more.

Custom Capabilities

For custom projects you can count on our experienced staff to provide effective integrated solutions: from product design and production to roll-out and replenishment. We have very close relationships with some of the world’s largest store fixture manufacturers offering state of the art and environmentally friendly facilities including trivalent plating, hard coat epoxy powder coating, electrostatic spot and mig welding and acrylic fabrication.

Eddie’s Hang-Up Display Ltd. has more than 40 years of manufacturing experience bringing both quality and value to the North American retailer. We can help you whether your needs are urgent and require domestic production or you’re planning ahead and looking for overseas production.

If you have a product you would like us to source and quote for you, we will be happy to work with you! Send us the details.
Terms of Sale

Terms

Net 30 days to credit approved accounts.
Past due accounts are subject to a 2% per month (24% per annum) interest charge. We accept Visa, Mastercard, Cash, Direct Payment (bank cards), and approved company cheques. Sorry, we are unable to ship C.O.D.

Returns

We want our customers to be satisfied with our product. However, we are unable to accept returns without prior authorization from our sales department. On request, a return authorization number will be given to you. Please mark this number clearly on your return shipment.
All returned goods must be shipped freight prepaid.
Note: Granting an authorization number to a return does not guarantee that merchandise will be approved for refund or credit, until goods are inspected. Unused, resalable, regular priced goods in original packing, returned freight prepaid within 30 days of invoice, will gladly be accepted without a restocking charge.

Special Orders

Special order items require a 50% deposit at the time of order. These orders may not be returned or cancelled.

Damages

All merchandise is inspected and carefully packed before shipping. Responsibility for safe delivery is assumed by the commercial carrier on acceptance for shipment. Our responsibility ends when the goods leave our premises. Therefore, any claims for loss or damage must be made directly with the carrier. Always state in writing evident damage on the waybill signed on receipt of goods. In the case of concealed damage, do be aware that most carriers will not accept damage claims if the original packing is not available for inspection.
We are not responsible for delays or damage in transit, or for any delays in deliveries due to strikes, lockouts, or other causes beyond our control.

Errors

The Company will not be held responsible for any errors or omissions that may have inadvertently occurred in the production of this Catalogue.
All such errors or omissions are subject to correction.

How to Order

Anyone can order from us.
We accept Visa, Mastercard, Cash, Direct Payment (bank cards), and approved company cheques.
If you would like to open an account with Eddie’s Hang-Up Display Ltd. please request a Credit Application. Receiving credit information from your suppliers and processing this information may take 3-4 weeks, so please have your credit card available.
Prices are subject to change without notice.
Publication date is October 2018. Actual products may differ slightly from images shown.

Toll free: 1-877-4-EDDIES (1-877-433-3437)
Internet: Eddies.com
E-mail: orderdesk@eddies.com
Store Hours: 8:30 – 5:00 Mon – Fri

Vancouver
60 West 3rd Avenue
Vancouver, BC V5Y 1E4
By phone: (604) 708-3100
By fax: (604) 688-8230

Toronto
370 Norfinch Drive
Toronto, ON M3N 1Y4
By phone: (416) 667-8230

Edmonton
14325 Yellowhead Trail
Edmonton, AB T5L 3C4
By phone: (780) 733-4100
By fax: (780) 454-8230

Minimum Charge

None on cash or credit card sales, twenty-five dollars ($25.00) on Eddie’s Hang-Up Display Ltd. charge accounts.

F.O.B.

All goods shipped F.O.B. Eddie’s Hang-Up Display Ltd.

Shipping

Shipping instructions should be specified at the time of order. We are not responsible for higher shipping costs if directions are not specified.
Back orders will be shipped as soon as available, unless otherwise specified at the time of order.
All shipping costs are the responsibility of the customer.

Liability

Actual value of goods only. Eddie’s Hang-Up Display Ltd. will not be held responsible for any damages in excess of the selling price of the goods.

Prices

Subject to change without notice. Taxes not included. Please inquire about volume pricing.
All prices shown are in Canadian Funds.

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